

14 key questions to ask when hiring any pet sitting service

We provide answers to all of these questions.



1. Does the pet sitter have recent customer references available and can you call the clients now? YES
2. How did you find your pet sitter? By referral, on the internet or flyer – does the pet sitter have a certified public website? YES
3. Has your pet sitter completed any formal training on animal behavior or first aid classes? YES
4. Is your pet sitter contactable 24/7 in case of an emergency? Can you find assistance if your pet sitter goes missing or is not contactable? YES
5. Does your pet sitter provide you with a formal liability agreement that is CPA compliant and interview? YES - 5 page agreement
6. Does your pet sitter have public liability insurance in case of an accident, and with whom? YES – Outsurance public liability.
7. Does your pet sitter have a backup buddy if they are unable to care for your pets and they require assistance due to personal illness or an accident? YES
8. Is your pet sitter accountable to a professional licensed body? YES – PSI, PSSA, CPA.
9. Is your pet sitter endorsed by any local vets, animal shelters or a professional organisation? YES
10. Does your pet sitter have a social or welfare responsibility in the community? YES
11. Do you really know who your pet sitter is and where they live? YES
12. Does your pet sitter undergo continuous professional development (CPD) training? YES
13. Does your pet sitter have field experience and if so, how long have they been active? YES
14. Does your pet sitter have a 100% guarantee if you are dissatisfied with the service and the personal resources to complete the assignment? YES

By asking ANY pet sitter these 14 key questions, will empower you to make an informed decision, and not a price decision. Cheap pet sitting services, often don't have adequate internal structures in place when an emergency arises or the resources required to solve an emergency situation. We do! www.petsitterscapetown.co.za

Established in 2010 – We will be there because we care

